

LIFECYCLE SOLUTIONS



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Customized solutions
that make a difference

SERVICES

- Technical Support
- Field Service
- Spare Parts
- After-Sales Solutions

BENEFITS

- 24/7 Service Hotline
- Short response time
- Quick fix rates
- Max. uptime of machines
- Reliable production processes

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TECHNICAL SUPPORT

- 24/7 Service Hotline
- Precise service estimates
- Report processing & follow-up
- Remote support via our tool view+



FIELD SERVICE

- Customized service and maintenance quotations
- More than 10.000 installations worldwide
- Worldwide maintenance, installation and repairs
- Regional service engineers in Europe, North America and Asia



SPARE PARTS

- Detailed spare parts quotations
- Accurate stock level management
- Customs clearance
- Delivery & shipping management
- Transparent communication & regular updating
- Local stock warehouses in Europe, North America and Asia



AFTER-SALES SOLUTIONS

- Clear and detailed upgrade offers
- Verifying technical feasibility and specifications of upgrades
- Deadline tracking and regular updating
- Regular development of service solutions



ADVANTAGES

- Lifetime support & 24/7 Service Hotline
- Efficient on-site repairs as well as in our factory
- Reliable inspections and expert installation
- Increase machine availability via our modern view+
- Max. uptime due to regular machine servicing
- Individual service packages tailored to your needs
- Extend the machine life cycle with proactive maintenance

**FOR SERVICE OR SPARE PARTS, PLEASE CONTACT OUR SERVICE TEAM
VIA OUR 24/7 SERVICE HOTLINE OR EMAIL:**

+49 4101 5150-777 OR LCS@HOENLE.COM

Hoenle AG
Nicolaus-Otto-Str. 2
82205 Gilching
Germany

Phone: +49 8105 2083-0
curing@hoenle.com

www.hoenle.com

